AGENDA ******

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| **Monday, October 8** | 09:00 – 16:30 | [(Optional) Pre-Summit Workshops](https://www.regonline.com/builder/site/tab2.aspx?EventID=1916189) |
|  | 17:00 – 18:30 | Speaker reception |
| **Tuesday, October 9** | 08:00 – 09:00 | Registration |
|  | 09:00 – 09:15 | Welcome and Opening Remarks |
|  | 09:15 – 10:15 | Opening Keynote: John Toussaint, Catalysis |
|  | 10:15 – 10:45 | Break |
|  | 10:45 – 11:30 | Keynote: Rob Dillmann, CEO Isala |
|  | 11:30 – 12:45 | Learning Sessions Day 1 (+ CEO Forum) |
|  | 12:45 – 13:45 | Lunch |
|  | 13:45 – 15:00 | Learning Sessions (same as above) |
|  | 15:00 – 15:30 | Break |
|  | 15:30 – 16:30 | Physician Panel: Moderated by Patrick DeCoster |
|  | 16:30 – 16:45 | Wrap Up |
|  | 16:45 – 17:30 | (optional) Walking Tour or Open Discussion |
|  | 17:30 – 19:00 | Attendee Reception |
| **Wednesday, October 10** | 07:00 – 08:00 | Registration |
|  | 08:00 – 08:15 | Welcome Day 2 |
|  | 08:15 – 09:15 | Keynote: Mr. Yoshino |
|  | 09:15 – 09:30 | Short Break |
|  | 09:30 – 10:15 | Keynote: Elaine Mead |
|  | 10:15 – 10:45 | Break |
|  | 10:45 – 12:00 | Learning Sessions Day 2 (+ CEO Forum) |
|  | 12:00 – 13:00 | Lunch |
|  | 13:00 – 14:15 | Learning Sessions (same as above) |
|  | 15:00 – 15:30 | Break |
|  | 15:30 – 16:15 | Closing Keynote: Ken Snyder |
|  | 16:15 – 16:30 | Wrap Up |
| **Thursday, October 11** | 08:00 | Meet (at Doubletree lobby?) for: |
|  | * (optional) Post-Summit Gemba visits |
|  | * Gemba for Discover Excellence Workshop |
|  | * CEO Forum gemba visit |
|  | 15:00 | Return to Doubletree lobby |